

Walt Disney World

Destination Guide

DURING YOUR STAY

GENIE+

Disney Genie+ service lets you use Lightning Lane entrances at select attractions and experiences. On average, Guests can enter two to three attractions or experiences per day using Lightning Lane entrances if the first selection is made early in the day. Plus, you'll enjoy these additional features: Receive digital downloads of select Disney PhotoPass attraction images taken in the park on the day of your purchase. Unlock Disney PhotoPass Lenses, a special collection of Disney-themed lenses for your mobile device. Disney PhotoPass Terms and Conditions apply. Listen to Audio Tales to discover fun facts and behind-the-scenes insights about the parks during your visit.

LIGHTNING LANE

Lightning Lane entry lets you bypass the standby queue and join a separate queue for select attraction and entertainment experiences.

INDIVIDUAL LIGHTNING LANE

Some Lightning Lane entrances are not offered through Disney Genie+ service but may be purchased individually.

VIRTUAL QUEUE

From time to time, a virtual queue—accessible via the My Disney Experience app—may be used for select attractions or experiences. When a virtual queue is in place, you can request to enjoy that attraction or experience later in the day, so you can enjoy other experiences while you wait. When the virtual queue is in place, a standby queue will not be available, and Guests must use the My Disney Experience app to enter the attraction or experience.

MEMORY MAKER

Memory Maker gives you more than unlimited downloads of your own Disney PhotoPass photos and videos. You can also view and download those of up to 25 members of your Family & Friends list who share media with you.

DISABILITY ACCESS SERVICE (DAS)

Eligible Guests can pre-register for DAS Advance virtually with a Cast Member, using live video chat. Please note that you may pre-register as soon as 30 days in advance of a park visit, but no less than 2 days before arrival.

DISNEY TRANSPORTATION

Complimentary Resort transportation begins 45 minutes prior to Disney theme park opening time and up to 1 hour after Disney theme park closing time. Additionally, buses operate until 11:00 PM from the Disney Springs area. Certain areas of Walt Disney World Resort are also connected by well-lit, paved, low-grade walking paths.

BUS TRANSPORTATION: Take in the sights as you travel to and from all Disney theme parks via air-conditioned bus! Guests of most Walt Disney World Resort hotels can take advantage of complimentary bus service to and from all 4 theme parks, Disney Resort hotels and the Disney Springs Area.

WATER TRANSPORTATION: Feel the wind in your hair as you embark on a relaxing boat ride to your Resort destination—by ferryboat or water taxi! Guests of select Disney Resort hotels can enjoy complimentary boat service to and from Magic Kingdom park, Disney's Hollywood Studios, EPCOT and throughout Walt Disney World Resort.

MONORAIL TRANSPORTATION: Soar high in the sky aboard our world-famous monorail—originally conceived as a public transport for the future! The Walt Disney World Monorail System has 3 separate beams that travel throughout Walt Disney World Resort and make the following stops: Magic Kingdom park, Disney's Contemporary Resort, Disney's Grand Floridian Resort & Spa, Disney's Polynesian Village Resort, Disney's Polynesian Villas & Bungalows, Transportation and Ticket Center

Additionally, there are express round-trip services from the Transportation and Ticket Center to 2 theme parks: EPCOT and Magic Kingdom park.

DISNEY SKYLINER TRANSPORTATION: Glide across the sky on this grand, state-of-the-art gondola system, conveniently connecting Disney's Hollywood Studios and the International Gateway at EPCOT to the following Disney Resort hotels: Disney's Art of Animation Resort, Disney's Caribbean Beach Resort, Disney's Pop Century Resort, Disney's Riviera Resort. The Disney Skyliner station at International Gateway at EPCOT is located just a short stroll away from Disney's BoardWalk entertainment district, Disney's Yacht Club Resort, Disney's Beach Club Resort and Disney's BoardWalk Inn.

BABY CARE CENTER

Baby Care Centers are fully staffed and feature a host of helpful amenities for parents with infants and toddlers. Open during regular park hours, each full-service facility is complimentary to use and includes: Private nursing room with rocking chairs. Changing room with tables. Restroom facilities. Feeding area with highchairs . Kitchen with microwave and sink. Main room with television, table and seating. On-site shop offering formula, baby food, juice, diapers, wipes, sunscreen, over-the-counter medications and clothing for purchase.

FIRST AID

Nurses are available during normal park operating hours to offer over-the-counter medications, bandages and other quick remedies so that you can begin enjoying your vacation again.