# **Disneyland** Destination Guide

#### **BEFORE YOUR STAY**

#### DOWNLOAD DISNEYLAND MOBILE APP

Disney's app is your pocket guide and powerful tool for your trip. You'll use it to make dining reservations, link park tickets, and enter lightning lanes and virtual queues. Please download the app before your Disneyland visit.

#### MAKE PARK RESERVATIONS

Park reservations are required to enter the parks. You may hop to other parks with the appropriate ticket after 11am.

#### MAKE DINING RESERVATIONS

Table-service dining options are available throughout Disneyland Resort and reservations are highly recommended. You can make reservations sixty days prior to your trip.

#### **BROWSE THE CROWN COLLECTION**

Disneyland offers lavish experiences that can be booked prior to arrival. Guided tours and special experiences are available. Bibbidi Bobbidi Boutique and Savi's Workshop – Handbuilt Lightsabers are two popular options for children. Adults love the VIP Tours, Spa services, and other special experiences. Visit Disneyland's website for more information.

#### LINK TICKETS

Your Travel ePackage documents, including Disney eTickets and Magical Extras, will be available to view or print 4 days before you check-in to your resort. Link your tickets to your account using either the mobile app or through the Disneyland website.

#### **BUY MAGICBANDS+**

MagicBands provide hands-free convenience and unlock special storytelling features throughout Disneyland Resort. You can purchase bands through ShopDisney. You can use MagicBands to enter parks and check-in for lightning lanes (with valid tickets.) The bands glow and vibrate during World of Color and Fantasmic. On Buena Vista Street in Disney California Adventure Park, use your MagicBand+ to interact with the Pixar Fest Icon Sculpture. You can also use it to seek virtual bounties hidden across Black Spire Outpost during Star Wars: Batuu Bounty Hunters.

#### **STROLLERS**

Disney has strict rules on stroller size. Wagons and stroller-wagons are not allowed. Please read Disney's policy closely before bringing your large strollers.

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#### **DURING YOUR STAY**

#### GENIE+

Disney Genie+ is a paid service that can be added to your park tickets. You can either buy your tickets with Genie+ or add it later. Genie+ gives you access to Lightning Lanes, Unlimited Disney PhotoPass Digital Downloads, PhotoPass Lenses, and Audio Tales. It enhances your trip by minimizing your wait times with Lightning Lanes. You will make your first Lightning Lane selection at 7am and then can make additional selections when you have used it or two hours has passed.

#### LIGHTNING LANE

Lightning Lane entry lets you bypass the standby queue and join a separate queue for select attractions and entertainment experiences. Make your first selection at 7am and we recommend choosing popular options first.

#### INDIVIDUAL LIGHTNING LANE

Some Lightning Lane entrances are not offered through Disney Genie+ service but may be purchased individually.

#### VIRTUAL QUEUE

The newest attraction(s) may utilize a virtual queue. You will need to request access to the queue at a set time through the Disneyland app. A standby line will not be available when a virtual queue is in use.

#### **FIRST AID**

Nurses are available during normal park operating hours to offer over-the-counter medications, bandages and other quick remedies so that you can begin enjoying your vacation again.

#### DISABILITY ACCESS SERVICE (DAS)

Eligible Guests can pre-register for DAS virtually with a Cast Member, using live video chat. You may pre-register as soon as 30 days in advance of a park visit, but no less than 2 days before arrival. After entering a park, open the Disneyland Mobile app and log in to your account. Tap on the menu ( $\equiv$ ) at the bottom of the screen. Then, select on the Disability Access Service (DAS) button to redeem your return time. The tool can also be accessed from attraction detail screens. This service is available to guests with developmental disabilities such as autism.

#### **BABY CARE CENTER**

Baby Care Centers are fully staffed and feature a host of helpful amenities for parents with infants and toddlers. Open during regular park hours, each full-service facility is complimentary to use.

#### FUELROD

The Disney App will drain your phone and most phones need additional power to make it through a Disney Day. FuelRod kiosks are located throughout the parks. You can purchase them at many airports or at Disney and it comes with a charging stick with small cables. You can later swap the charging stick for a fully charged stick. I recommend bringing a charging device of some kind.

#### AFTER YOUR STAY DISNEY PHOTOPASS

Photos are available to download 45 days from the date the Photo Content was captured. Make sure to download all your memories before this deadline.

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